

Lancashire County Council

Health Scrutiny Committee - Steering Group

**Minutes of the Meeting held on Monday, 7th March, 2016 at 2.00 pm in
County Mess, County Hall - County Hall, Preston**

Present:

County Councillor Steven Holgate (Chair)

County Councillors

M Brindle
Y Motala

N Hennessy

1. Apologies

Apologies was received from Cllr Fabien Craig-Wilson.

2. Notes of the last meeting

Notes from the meeting on the 8th February 2016 were agreed as an accurate record and there were no matters arising.

3. West Lancashire Community Health Services Procurement

Karen Tordoff, Jackie Moran and Claire Heneghan were welcomed to the meeting to discuss West Lancashire Community Health Services Procurement.

West Lancashire CCG are currently in the process of re-procuring the adult and community health services due to the current contract with Southport and Ormskirk Hospital NHS Trust coming to an end in April 2017.

The information used which has formed the basis of this procurement exercise has come from the feedback provided by local communities following a nine month consultation process.

A Pre-Qualification Questionnaire was circulated in December with a deadline of the 22nd January. An event was held with potential providers which gave the opportunity to provide information on the vision for this service.

Shortlisted providers have been invited to attend competitive dialogue sessions. Those shortlisted are:

For Lot 1 (community health services such as district nurses, palliative care, diabetes, IV therapy service and rehabilitation services):

- Lancashire Care Foundation Trust
- Bridgewater Community Healthcare

- Virgin Care Services
- Optum Health Solutions (UK) Ltd

And for Lot 2 (urgent care services including GP out of hours service, walk in centres and Acute Visiting Service):

- Optum Health Solutions (UK) Ltd
- Virgin Care Services

From this, a service specification will be identified to circulate to the shortlisted providers for submission of final tenders by the end of August. Population management will be a key element and bidders will need to evidence their knowledge of the population and the service provision linked to this.

Contracts are to be awarded in September 2016.

There will be engagement with staff throughout the process and a briefing was held in January 2016. In addition, discussions have been held with staff affected by the change. And as part of the workforce plan, the following areas have been identified:

- Development opportunities for staff to support the new services.
- Leadership and outcomes based plans.
- Effects on work outcomes as a result of this change for staff.
- Management of potential staffing issues around high sickness levels and the impact on service.
- Information on recruitment and retention nationally, across Lancashire and locally to input into the contracts and to maximise on different skill sets.

The competitive dialogue sessions will include workforce development planning.

Contracts will be managed through outcomes, performance management and quality standards. Department of Health standards will be used for this. 12 months' notice will be given to end a contract unless there are significant issues with the service provision.

A timeframe of two years has been identified to get service provision up and running but will be monitoring outcomes in the interim.

The media statement dated 25th February 2016 from Southport and Ormskirk Hospital NHS Trust on the community services tender for West Lancashire was circulated with the agenda for information. This detailed the decision from West Lancashire CCG to not continue with the submission from Southport and Ormskirk Hospital NHS Trust. Although it was understood that there would be repercussions from this decision, it was felt that the submitted information did not support the vision for this service.

West Lancashire CCG are the first in Lancashire to go through this process. It was agreed that it would be helpful to share the findings from the process including lessons learned other CCG's.

West Lancashire CCG are now looking for partners to provide support to scrutinise their process.

It was agreed that:

1. Time commitment detail and role to be sent to CC Holgate on the request for scrutiny support and CC Holgate to provide potential partners to assist with this.
2. Update to be provided to the steering group at the September meeting

4. Date of next meeting

Monday 18th April, Room B18b, County Hall

I Young
Director of Governance, Finance
and Public Services

County Hall
Preston